## REFUND POLICY

\*\*\*Due to COVID-19 our refund policy for MY2020 has changed (See dates below). Please email <a href="mailto:refund">r100Registrar@aysohawaii.org</a> for any questions

All requests for refund must be submitted in writing and accompanied by a self-addressed stamped envelope (SASE). Refund checks may not be issued until second Saturday in September. You may email <a href="mailto:r100Registrar@aysohawaii.org">r100Registrar@aysohawaii.org</a> with request for refund or write a note by date noted below.

- 1. If e-mailing, your request, include your players first and last name or
- 2. You may also handwrite note with this information and mail with stamped selfaddressed envelope.

Mail your refund request and SASE to:

Kailua-Waimanalo AYSO Region 100

P.O. Box 911

Kailua, HI 96734-0911 Attention: Registrar

## Fall Core Season Deadline Dates for Refunds

Refund request e-mailed or post	Amount of Refund
marked:	
Before July 4	Full refund of Region fees paid
Before August 1	50% of Region fees paid
After August 1	No refund. An exception will be made if:  1. Player is injured and unable to play (submit a copy of doctor's certification with request) or  2. Player moves out of the Kailua-Waimanalo area.  Once a player receives a uniform or participates in any practices and/or games, only a partial refund can be approved.

## Winter Season, Jamboree & Playground Season

Refund request e-mailed or post marked:	Amount of Refund
On or before December 31	Full refund of Region fees paid
After December 31	No refund. An exception will be made if:  1. Player is injured and unable to play (submit a copy of doctor's certification with request) or  2. Player moves out of the Kailua-Waimanalo area.  Once a player receives a uniform or participates in any practices and/or games, only a partial refund can be approved.

<sup>\*</sup>Annual AYSO Membership Fee is non-refundable. Exceptions may be made by National Office ONLY.